



## Sub-processors

### Effective June 15, 2020

Service providers authorized by UserTesting to support the delivery of the platform.

Vendor	Purpose	Corporate Headquarters	Country where data stored
Adyen	Payment system for participants	Netherlands	EU and United States
Amplitude	Browser analytics including IP addresses	United States	United States
Chargebee	Billing system for customers.	India	United States
Google Analytics	Analytics	United States	United States
Google Cloud Platform	Platform hosting and primary data store including logs and PII about customers and participants.	United States	EU
Google Cloud Platform	Auxiliary hosting services.	United States	EU and United States
Hotjar	Browser analytics including IP addresses	Malta	EU
Intercom	Customer and participant support system.	United States	United States
Salesmachine	Customer prospecting and management platform	United States	United States
Segment	Tracks sales funnel including customer information and IP addresses.	United States	United States
Sendgrid	Email sending system for customers and testers.	United States	United States
Sentry	Error tracking with user information and IP addresses.	United States	United States
Slack	Internal communication.	United States	United States